



www.fire-etc.com

## Thank you for your Online Order

### Need to make a return or exchange?

We are happy to make returns or exchanges. Under the following conditions:

The item(s) must be in new condition ▪ Un-worn (outside or on the job)

In original packaging ▪ Un-used with the tags attached ▪ You are responsible for the shipping to/from

Please fill out the form below and return this page with your item.

Web Order# \_\_\_\_\_ Invoice/Sales Receipt# \_\_\_\_\_

Name \_\_\_\_\_

Email: \_\_\_\_\_ Phone \_\_\_\_\_

#### RETURNS

Return Reason: CHANGED MIND    WRONG SIZE    PLEASE REFUND    Other \_\_\_\_\_

Comments \_\_\_\_\_

#### EXCHANGES

I would like to exchange for a size \_\_\_\_\_ Other \_\_\_\_\_

Comments \_\_\_\_\_

In the unfortunate event that you think your item may be damaged or defective please call us immediately at 619-525-7286 ask for Heather or send an email to Heather@fire-etc.com

Return Items to :

Ship Via:

**Fire Etc**

**Attn: Returns**

**2190 Main St.**

**San Diego CA 92113**



\*please note that all returned boots (not exchanges) will incur a \$15.00 restocking fee